



PURPOSE

The Uninterruptible Power Supply (UPS) may cause a projector to shut down or fail to power up due to internal faults or a brown out/power surge. An AMC associate can temporarily bypass the UPS in order to get content back on screen. The UPS can remain bypassed until a new unit arrives to be replaced.

PROCEDURES

Use these steps to bypass a UPS for a Sony R320 if the projector will not power on **and** the UPS shows no LEDs or a low battery indication. Sony R220s have the UPS locked in the projector pedestal and may require a tech to access.

1. Power off the projector:
 - a. On the touchscreen, navigate to **Menu > Restart SMS > Shutdown**
 - b. Click “**Yes**” on verification pop-up. The projector will take about five minutes to shut down.
 - c. Flip off the Main Breaker and Pedestal Breakers.
2. Locate the UPS directly under the projector, in the pedestal, on the left side if looking at it from the PJT.



3. Unplug all cords and unscrew/disconnect the serial cable plugged into the rear of the UPS as shown below.



IF THE SERIAL CABLE IS LEFT ATTACHED TO THE UPS, THE PROJECTOR WILL CONTINUE TO SHUT DOWN.

4. Locate the power outlets in the pedestal and plug into a power strip.
5. Power **OFF** the UPS unit so it can charge overnight or for a period of 24-48 hours and leave it plugged in.



6. Unplug the plugs from the power strip and plug them back into the UPS. Check if the LEDs light up and the projector powers up.
 - a. If the UPS and projector power on, great!
 - b. If the UPS and projector do not power on, repeat the bypass process. Create a ticket in [DSSP](#) (or update if there is an existing ticket), documenting what the symptoms were that prevented the projector from playing and indicating that the UPS is bypassed. The TOC can then order a replacement UPS battery from Sony.