

assistive moviegoing

Please ask! Guests may request any or all devices.

guest needs	look for	proper setup
 assistive listening louder soundtrack For Minor Hearing Impairment		1. Turn on the device and ensure batteries are charged. • Does the top light turn on? • Do you hear static? 2. Show Guest how to adjust the volume.
 assistive listening louder soundtrack For Hearing Impairment (HI) OR  audio description audio narration For Visual Impairment (VI)		1. Ask Guest if they would like assistive listening or audio description services. 2. Place receiver in configuration port and ensure batteries are charged. 3. Change auditorium to Guest's selected film, and select channel: HI Receiver Ch. 1a or Ch. 2a VI Narration Ch. 1b or Ch. 2b Both HI & VI in Stereo Ch. 1 or Ch. 2 4. Ask if Guest has their own headphones/neck loop (if not, provide to Guest). 5. Show Guest how to adjust volume.
 closed captioning visual display of dialogue For Significant Hearing Loss		1. Remove from charging cart/turn on. 2. Select "A" to set auditorium to film. 3. Escort Guest to auditorium. 4. Once inside, assist Guest with: • Selecting "C" to connect to transmitter; • Looking for connection message — Doremi CaptiView Ready; • Securing device inside cupholder and adjusting view by using foam grip on neck of device (NOT the screen).

keep guests happy

Treat them with kindness and respect, making eye contact and speaking precisely (for guests who read lips), with extra pen and paper always at the ready, to help those with hearing and/or speech impairments.

